Florian Schwendener

born 25.09.1986, Swiss national

About me

Experienced Product Manager, Lead Business Analyst & Solution Analyst. Strong technical background from years of coding. Passionate about agile transformation, making complex projects work & enabling teams. Certified as Scrum Master & SAFe Agilist.

Contact

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UBS (external), Zürich — Project: *Core banking system migration*

Senior Consultant

2024 - now

Responsibilities
- Program management role
- Establish plans for migrating the different branches into the core system
- Overlook validity & eligibility of data on source side to ensure it's ready for target

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Credit Suisse (external), Zürich — Project: *Compliance KYC/AML web application*

Product Owner / Solution Analyst

2021 - 2023

Responsibilities
- Managing the product backlog and communicate the customer vision to the team
- Business analysis for complex topics with stakeholders
- SME for the database model, supporting consumers of the data
- Represent the business aspects in solution architecture discussions
- SME for the API our application exposes, SPOC for multiple locations integrating it

Achievements
- Transformed teams to proper usage of agile methodologies
- Enforced clean and tidy JIRA projects by introducing guidelines for everyone
- Reduced runtime of complex batch jobs by up to 90%
- Reduced number of errors in production by 90%
- Brought stability to production by regularly cleaning up bad data, spot problematic parts in the software architecture and prioritize the necessary refactorings
- Improved and stabilized SDLC to increase quality and efficiency of all phases

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SBB (external), Bern — Project: *Application for managing construction projects*

Business Analyst / Scrum Master

2021 - 2021

Responsibilities
- Lead the business analysis activities
- Coaching a business persona to become Product Owner

Achievements
- Transformed teams to proper usage of agile methodologies
- Set up a product roadmap for the upcoming 6-12 months
- Set a standard for requirements management and how to write good user stories

ELCA Informatik, Zürich	Projects: *Web applications in public transport, retail and renewable energies*

**Lead Product Manager /
Lead Business Analyst**

2017-2021

Responsibilities
- Lead Product Manager for a big product in public transport domain (50+ FTE)
- Scope management of the product with all relevant stakeholders
- Responsible for processes in requirement analysis and specification writing
- Line manager of 5+ people
- Reporting to higher management about progress of all teams

Achievements
- Transition to agile methodologies (Scrum/SAFe) for a 50+ FTE project
- Defined process for scope management, requirement analysis, specification writing and agile implementation
- Training of new Business Analysts and Product Owners, helping them grow and achieve seniority in their jobs
- Promoted to Manager in 2018 and Senior Manager in 2021

**Business Analyst /
Product Owner**

2015-2017

Responsibilities
- Reverse Engineering of an existing, very complex application (1 mio+ lines of code in 5 programming languages)
- Team lead with team members on-shore (CH) and off-shore (VN)

Achievements
- Set up a process to reverse engineer old code with a big team (CH/VN) and make sense of it by holding workshops with SMEs from customer side
- Trained & enabled the off-shore team in VN for 5 weeks to read complex code, document it and extract requirements from it
- Implementation of a tool to support reverse engineering of the old application and another tool to verify the quality of the data migration

Software Engineer

2012-2014

Activities
- Development with C#, NHibernate, jQuery, DevExpress
- Requirements engineering, writing specifications, workshops with customer

Education and Certificates

2021	**SAFe 5 Agilist** Scaled Agile, Inc.
2019	**Professional Scrum Master I** Scrum.org
2012	**Master of Science FHO, Software & Systems** Hochschule Rapperswil
2009	**Bachelor of Science FHO, Computer Science** Hochschule Rapperswil

Skills

Languages	German (native), English (fluent)
Development	C#/.NET, Java, C++, Web (HTML, JavaScript, CSS), Microsoft Azure, Python, Ruby
Data	SQL, Palantir Foundry (incl. PySpark coding), Excel, JSON, XML
Tools	JIRA/Confluence (as admin + expert), MS Office, Palantir Foundry, Visual Studio Code, IntelliJ IDEA, Git, Selenium, Enterprise Architect, Jama (as admin + expert), MS Office (expert), Balsamiq Wireframes, Splunk (incl. dashboard design)
Management	Scrum (certified), Kanban, SAFe (certified), project management (internal trainings)